



## GENERAL

### **How much does the igloo rental cost?**

The cost of the rental is \$10 per person and includes 90 minutes of fun in our heated, outdoor igloo. We require that your group purchase at least 1 food & beverage option during your Igloo experience.

### **How long do we have in the Igloo?**

Your group has 90 minutes beginning at your selected reservation time. We do ask that you arrive 15 minutes early to make sure everyone is ready to enter the igloo at your selected time and maximize your 90 minutes.

### **What if we are late to our reservation?**

If your group or members of your group are running late unfortunately, we cannot extend the reservation time or push back the timing. You will still be allowed to use your igloo for the remaining time on your time slot. For example, if you are 15 minutes late you would have 75 minutes instead of 90 in the igloo. We are not able to give partial refunds for groups arriving late.

### **How many people does the Igloo hold?**

Each Igloo can seat up to 8 people. If you have more than 8 in your group, you are welcome to rent out an additional dome. If you have less than 8, the rental rate remains the same.

### **Is there an age limit on the Igloo?**

While everyone is welcome to enjoy the Igloo experience, you must be 21 or older to indulge in any alcoholic offerings.

### **Is smoking allowed in the Igloo?**

We apologize but smoking is not allowed in or around the igloos. We do have a designated smoking area that we ask any smokers to utilize.

### **Are pets allowed?**

While we love our furry friends, pets are not allowed in the Igloos.

### **Are the Igloos heated?**

Each igloo has a small heater in them to take the chill out however Wisconsin winters can get very chilly, so we do recommend that you dress accordingly. Layers are always a good idea to help keep you comfortable.

### **Will there be someone to take additional orders for us?**

Yes, you will have a designated Igloo Host who will check on you periodically through your stay in the Igloo.

### **What is there to do in the Igloo?**

If eating, drinking, and great conversation is not enough to keep your group entertained we do have a few card and board games available. Your Igloo Host will be happy to set you up with one.